



# DESSOLE

Dolphin Bay Resort



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sheet

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Official Category : 4 star  
Concept : All inclusive  
Renovation Date : partially renovated in 2013  
Area : 54000 m2  
Valid credit cards : VISA, MasterCard  
Languages : Greek, English, German, Russian  
C/out & C/in time : C/out time 12:00, C/in time : 14:00  
Pets : Not allowed

#### Location

Located on the beach of Amoudara, just few minutes away from downtown Heraklion, the hotel Dolphin Bay is ideally located offering you easy reach to the centre of Heraklion while enjoying the marvellous, endless sandy beach of Amoudara, surrounded by beautiful gardens and relaxing walking space.

#### Distance

Heraklion Airport : 12 km / Transfer Time 15-20 min.  
Heraklion Center : 7 km / Transfer Time 10-15 min.

### Rooms

Total number of rooms : 259 rooms

Total capacity of beds /pax : 518 pax

3 building room blocks, the main building is comprised of 3 floors and the bungalow buildings are comprised of 2 floors. Rooms have balcony or terrace. Balcony height is 110 cm. Mini fridge is refilled daily with mineral water.

	<b>SINGLE</b>	<b>DOUBLE / TWIN</b>	<b>BUNGALOW FAMILY (TWO SPACES)</b>
View	GV	GV / SSV	GV
Number Of Rooms	1	226	32
m <sup>2</sup>	24	24	50
Max occupancy	1	2+1	2+2 or 4
Balcony/ terrace	X	X	X
Bathroom	X	X	X
WC	X	X	X
Shower or Bath tub	X	X	X
Hairdryer	X	X	X
Telephone	X	X	X
Split cooling	X	X	X
Mini fridge	X	X	X
Safe Box	X	X	X
TV (satellite)	X	X	X
Stairs	N/A	N/A	N/A
Connection Door	N/A	N/A	N/A
Floor	Tile	Tile	Tile
Towel change	Daily	Daily	Daily
Sheet change	Every 2nd Day	Every 2nd Day	Every 2nd Day
Room cleaning	Daily	Daily	Daily

## Concept

### Free Of Charge Services

Food, local & standard alcoholic drinks, refreshments, local draught beer, local house wine, mini fridge (refilled daily with mineral water), safe deposit box (in the room), daily sport facilities & night shows, table tennis, tennis equipments, basketball court, beach volley, gym, mini club, beach towels changed in the room every 2nd day, umbrella and sunbeds by the pool and on the beach, wireless internet connection in the public areas of the hotel, TV room.

### Paid Services

Beverages in cans or in bottles, all kinds of imported beverages, fresh fruit juices, medical services, baby sitter, wellness center services, hair dresser, manicure, sauna, massage, electronic games, billiard, telephone, fax, water sports (200 m from the hotel), shops, laundry. Lost and damage of guest room key, lost safe box key, lost AI bracelet.

## Pools

		Min-Max	
Main pool	fresh water	275 cm	280 m <sup>2</sup>
Children pool (attached to main pool)	fresh water	60 cm	20 m <sup>2</sup>
Water slide pool	fresh water	245 cm	180 m <sup>2</sup>

\*Pools closed at sunset.

## Beach

Sandy Beach

Length of the beach : 130 m

Sunbeds, umbrella.

### Food and Beverages

Main restaurant offering, breakfast, lunch, dinner, beach taverna offering snacks and thematic biffet nights and 4 bars.

### Food Services

Hours	Services	Restaurants
07:00-10:00	Breakfast (open buffet)	Main Restaurant
10:00-11:00	Late Breakfast	Main Restaurant
11:00-16:00	Snack service	Beach Taverna
13:00-15:00	Lunch (open buffet)	Main Restaurant
15:00-17:00	Ice Cream Time	Beach Taverna & Pool Bar
16:00-17:00	Tea Time	Beach Taverna
19:00-21:30	Dinner (open buffet)	Main Restaurant
19:00-21:30	Thematic Nights	Beach Taverna (by reservation, once per stay)

*During lunch and dinner: water, soft drinks, local draught beer and local house wine.*

### Bars

Hours	Services	Bars
10:00-18:00	Local alcoholic & non alcoholic beverages	Beach Bar
10:00-01:00	Local alcoholic & non alcoholic beverages	Lobby Bar
10:00-18:00	Local non alcoholic beverages, local beer and wine	Pool Bar
19:00-24:00	Soft drinks, local draught beer, local house wine	Beer & wine Bar

*All drinks with extra charge after 24:00*

### Restaurant & Bar Capacity

Restaurant	indoor (pax)	outdoor (pax)
Main Restaurant	300	40
Beach Taverna	30	120

Bars	indoor (pax)	outdoor (pax)
Beach Bar	N/A	30
Lobby Bar	50	100
Pool Bar	30	100
Beer & wine bar	N/A	80

\*Opening and closing times of the restaurants and bars can be changed according to season and weather conditions.

## Entertainment & Activities

**Day Activities** : Morning gymnastic, step aerobic, water gymnastic, stretching, beach volley, beach football, beach dance, beach game, club dance, noon & cocktail game, dart game, dance lessons, tournament, table tennis, boccia, backgammon, cards

**Night Activities** : Night show programs, competition, comedy shows, folklor music, live music, karaoke nights, mini disco & children shows

**Mini Club** : Children playground indoor and outdoor.  
Kids age between 04 - 12, 10.00-17.30

**Water Sport (extra, 200 m from the hotel)** water ski, paragliding, jet ski, sailing, scuba diving

**Land Sports** : 2 tennis courts, basketball, beach volley ball, billiards tables (extra), kids club, dart, aerobic and dance floor.

**Wellness Center (extra)** : spa treatments, massage, steam bath

## Security

Fire Exits

Warning signs

Height of balcony is 110 cm.






Signboards around the pools

Lifeguards at the Main pool and beach

## Useful Information

- All swimming pool and beach activities are subject to weather conditions.
- Smoking is not allowed in closed areas
- Alcoholic drinks are restricted to ages under 18.
- All restaurants serve beverages in glasses – serving in bottles is against hotel policy
- All imported beverages have been legally brought into the country.
- Schedules and venues for outdoor events are subject to weather conditions.
- Dessole Resorts reserves the right to make changes without prior announcement.
- The hotel management is fully authorized to make amendments and/or cancellations regarding any aspect of the services offered. If and when such changes are made, the now-irrelevant information in the catalogue will be construed as simultaneously reflecting the changes made.

Conferences Facilities:

Meeting Room	M <sup>2</sup> Width X Length	Height	Theater set up 	School set up 	U Shape 	Cocktail Standing 	Buffet Sitting 
Conference room	10 x 20		60	40	30	40	30

- Secretarial support (up on request, extra charge)
- Audiovisual equipment
- Computer
- Internet access / Telefax
- Flipcharts
- Projector
- A/C